

Supply Chest

June 8, 2001

Navy Core Values: Honor, Courage, Commitment

Vol. 53 No. 10

Craney Island wins API award

The Fleet and Industrial Supply Center Norfolk's Craney Island Fuel Terminal has won the 2001 American Petroleum Institute's Award for Excellence. The award is presented under the sponsorship of the American Petroleum Institute, an internationally recognized petroleum trade organization, to recognize Department of the Navy activities that made the most significant contributions in the field of bulk fuel operations, petroleum supply chain management, and fleet fuel support.

"Competition for the API awards was extremely keen and this year's strong contenders made the job of selecting both a winner and a runner up extremely difficult," said Rear Adm. Keith Lippert, Commander, Naval Supply Systems Command, in his message announcing the winners. "This award celebrates the daily accomplishments of countless professionals involved in the naval petroleum supply chain who can take pride in the vast amount of hard work, dedication, and professionalism displayed in supporting the fuel needs of our war fighters on a daily basis," he added.

In a note to the fuel teams at Craney Island and RSO Oceana, Capt. Bill Kowba, FISC Norfolk's commanding officer and the Mid-Atlantic Program Manager for Supply/Logistics said, "I am thrilled and so proud of you and the



The end of an era!

FISC photographer Bill Pointer removes the sign from his "old" photo lab. It was the last thing to be moved when he shifted into a new space adjacent to the Public Affairs Office. Pointer has seen many changes during more than 18 years at FISC. One thing that never did change, until last week, was the location of FISC Photographic services (it's most recent name). The space was previously known as the Reproduction Department and the Visual Information Department, among others. At one time, it also contained a fully operational print shop, complete with offset presses. It was the only known work space in Building W-143 to have not changed its location since the building first opened in 1943. The space will soon be a part of the NMCI complex now under construction.

The next deadline for inputs to the Supply Chest is Friday, June 15, for the June 22 edition. Please submit material electronically or via diskette. Handwritten or typed material cannot be accepted. Call the Public Affairs Office at 443-1014 if you have questions about submitting material.

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Creating a single enterprise Supply Team



By Sid Etherington
Executive Director, FISC Norfolk

Most of us would agree that great companies, great teams, and great organizations are great because they act as ONE entity. They are great because they are able to direct every dollar, every hour, and every resource on their main focus. They act as ONE company, ONE team, or ONE organization, no matter how many people, sites, or products are involved. They act as a single enterprise.

The Naval Supply Systems Com-

mand (NAVSUP) is a single claimant composed of 14 different activities. Every employee of these 14 activities is a member of the Navy Supply Team whether we are civilians or military. As a matter of fact, this Navy Supply Team actually consists of more than 65,000 direct personnel, including the 25,000 civilian employees at the 14 activities, 40,000 military supply personnel, both active and reserve, stationed all over, and all contractor support personnel working in support of supply operations. This is a huge team or enterprise.

In order for the Navy Supply Team to achieve its goal or focus of providing responsive customer-centric support that is fully integrated among our claimancy commands and seamlessly delivered from a single customer interaction, we must act as a Single Enterprise. We must not act as 14 stand-alone, "solely-owned and operated" subsidiaries of a major corporation. We must all rally behind and support the common goal of the Naval Supply System Command.

NAVSUP has been actively en-

gaged in creating a value proposition for the Navy Team and a single brand or logo for the members of this team. The value proposition would, in very few words, communicate to our customers and our employees our unified focus and message. This statement would be one that is motivating, moving, original and true in describing the excellent products and services we provide. This unique value proposition is being developed with input from our customers. When deployed, it will have been market tested.

Our sister systems command, the Naval Sea System Command (NAVSEA), has already taken this single enterprise approach and has adopted a single logo to represent every activity in the NAVSEA claimancy. Every badge, every name tag, and every sign displays this common logo so that all customers, as well as all NAVSEA employees, understand when they engage any member of the NAVSEA team, they are getting the strength and value of a huge, powerful,

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Supply Chest

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White House, Vice President's Residence and Camp David Enlisted Aide Assignments

The White House, Vice President's residence and Camp David enlisted aide assignments provide an excellent opportunity for Mess Management Specialists to work in challenging billets while gaining a unique job experience in the Washington, D.C. area.

The men and women of the White House mess have received numerous awards during their service including the Joint Meritorious Unit Award with one oak leaf cluster, the Navy Unit Commendation and the Meritorious Unit Commendation for continuous outstanding performance in direct support to the President of the United States.

Interested Mess Specialists should contact their local Navy Food Management Teams and/or local Command

Career Counselor's Office to arrange an interview. These assignments require a top secret, single scope background investigation regardless of presently held clearance.

If you would like additional information regarding this outstanding assignment, please contact MSCM(SW/AW) Powell, CMC, and White House Mess at DSN 284-2000, extension 7-1219 or commercial (202) 757-1219. I encourage Mess Management Specialists to apply for this unique opportunity. In addition, Supply Corps officers are encouraged to assist in communicating the White House assignment to Mess Specialists.

K. W. LIPPERT
Rear Admiral, SC, USN

Gordon England Confirmed as 72nd Secretary of the Navy



The Honorable Gordon R. England (right) is sworn in by Mr. David O. Cooke, Director of Administration and Management for Office of the Secretary of Defense. Mr. England was administered the oath of office as the 72nd Secretary of the Navy at a ceremony in the Secretary's office in the Pentagon.

Mr. Gordon R. England officially became the 72nd Secretary of the Navy May 24 after he took the oath of office in the Pentagon following his Senate confirmation. Nominated by President Bush, Mr. England brings more than 30 years of experience as a leader in the defense and technology industries to his new duties as leader of the Navy/Ma-

rine Corps Team.

Prior to his nomination as secretary of the Navy, Mr. England served as executive vice president of General Dynamics since 1997.

Mr. England outlined four key areas that he would address as Navy secretary.

"My agenda is to substantially improve our combat capability, enrich the lives of our people, swiftly incorporate technology across our total operation, and dramatically improve our business practices," Mr. England said in hearings before the Senate Armed Service Committee chaired by Sen. John Warner of Virginia, himself a former Navy secretary.

"Each of these goals is interrelated, so implementation will be systematic rather than piecemeal. These efforts will be difficult and challenging and the support of this committee will be essential," Mr. England continued.

In his opening remarks, Mr. England

expressed his appreciation to the president and to Secretary of Defense Donald H. Rumsfeld for the opportunity to serve the nation and its Sailors and Marines. He stated his full support for the effort that the president and secretary of defense have embarked upon to build a military more relevant to the threats and opportunities of the 21st Century.

Mr. England began his business career as an engineer, working on the Gemini Space Program that paved the way for the manned flight to the moon in the 1960s and '70s.

During his career, Mr. England served as president of General Dynamics aircraft division in Fort Worth and as president of General Dynamics land systems division. In 1993, Lockheed Martin purchased the aircraft division from General Dynamics and Mr. England continued to serve as president until 1995.

DoD Testing Household Goods Shipment Program

By Rudi Williams

American Forces Press Service

Uprooting a family and moving is one of those challenging life transitions that causes emotional strain, drains one's energy and creates all kinds of highs and lows.

In its quest to ease the pain, DoD is testing the Full Service Move Project at 23 military installations across the country. It's all about improving the quality of life of service members and their families by finding ways to improve household goods shipments and to minimize stress, DoD officials said.

"I think this program is going to do a lot of good for our service members and their families," said project manager Cullen Hutchinson. "Moving is very stressful. I've seen situations that bring tears to my eyes when I talk about how some service members have been treated during their move.

"We're the industry's largest customer and we should get a high-quality move. We should be treated as their very best customer," Hutchinson noted. "Our relationship with industry used to be very adversarial, but I think we've developed a very good relationship in the last couple of years. We've worked together and I think they're willing to work with us to get that level of service. But it will not be easy or cheap."

DoD and the rest of government used to vie for the cheapest bids for services, but that has changed over the years, Hutchinson said. "Cost is not our only consideration. Now, we talk 'best value,'" he said. That means performance counts.

The Military Traffic Management Command moves more than 613,000 shipments each year at a cost of about \$1.7 billion. But it does so using a 40-



something-year-old process that's burdened by excessive regulation, poor performance and complicated, time-consuming processes, Hutchinson said.

Nearly 35 percent of shipments suffer loss or damage at a cost of about \$100 million. Only \$60 million is recouped. DoD's Full Service Move Project is a partnership of the office of the secretary of defense, the military services, U.S. Coast Guard, U.S. Transportation Command, Army Communication and Electronics Command Acquisition Center and the household goods moving, freight forwarding and relocation management industries.

FSMP incorporates many of the lessons learned from two other tests, the ongoing Military Traffic Management Command's Re-engineered Personal Property Program and the recently ended Navy Service Member Arranged Move, or SAM.

The DoD project also adapted the lessons of a two-year test at Hunter Army Airfield, Ga., that ended in January when FSMP absorbed it. The Georgia test moved more than 3,500 shipments, including all outbound moves of household goods from Hunter to worldwide destinations.

In the Hunter personal property pilot, one company, Cendant Mobility Corp., was responsible for all aspects of the move. The company offered a toll-free telephone contact, in-transit

visibility, full replacement value coverage, direct claims settlement by the move manager and on-time performance provisions.

"We've incorporated much of that into the Full Service Move Project," Hutchinson said.

The reason for the various pilots is to allow DoD to test different ways of handling household goods and relocation services to see which is best for everyone. Integrating best commercial practices is one of the main objectives of all the pilots, Hutchinson said.

The U.S. Transportation Command is tasked with reviewing and analyzing the three pilot programs. Upon completion of the analysis, the command and the military services will coordinate recommendations to the secretary of defense on actions needed to improve DoD personal property moves.

Hutchinson said FSMP launched Jan. 8 at Minot Air Force Base, N.D., and will impact only a small portion of the DoD population — about 45,000 shipments, or eight percent of the DoD moving volume. The other 22 sites that have since been added are in the Washington National Capital Region, including the U.S. Naval Academy in Annapolis, Md.; and all DoD locations in Georgia except Warner-Robins Air Force Base. All the military services, including the Coast Guard, are represented.

The project handles all outbound shipments from the 23 sites. "We have a few exceptions to our program," Hutchinson noted. "We don't do non-permanent storage, local moves or moves to certain areas overseas."

FSMP provides service members with a single point of contact through-

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out their move. That manager assesses the customer's household goods needs and coordinates and arranges those requirements with a mover. The move manager assists in the claims process if property is damaged or missing.

Other key features of the project include:

- Full replacement value protection rather than depreciated value for lost or damaged household goods up to a maximum of \$75,000;
- Claim settled and check in hand within 45 days;
- Quick claims settlement option for claims under \$500;
- Direct claims processing;
- Guaranteed arrival within a two-hour window for packing, pickup and delivery;
- Binding estimates for excess costs;
- A toll-free telephone number to contact move managers;

- Voluntary, optional relocation services, such as referrals for home selling and buying; and
- Carriers are selected by a process emphasizing best value rather than lowest cost.

The MTMC pilot program moves half of all outbound shipments from the Carolinas and Florida. "They, too, have some exceptions," Hutchinson noted. "They don't do non-permanent storage, local moves and don't handle civilian moves."

Saying the price tag proved too high, the Navy recently pulled the plug on its SAM test. A kind of do-it-yourself move, it allowed Sailors to select their mover from a list provided by their transportation office. SAM was available in Norfolk, Va.; Groton, Conn.; Puget Sound-Whidbey Island, Wash.; and San Diego to anywhere else in the continental United States.

WWW.Huh?: MTMC Web Site Leads to Wealth of Moving Information

By Rudi Williams
American Forces Press Service

The Military Traffic Management Command's detailed and easy-to-read Web pages help service members, movers and transportation personnel find up-to-date information about the world of personal property shipments.

The Web site address is www.mtmc.army.mil/. Originally established in 1996, it provides essential information about moving everything from household goods to privately owned vehicles, boats, mobile homes and pets. Every day, up to 500 service members, civilian employees and their dependents, military travel offices and moving companies around the world tap the site.

Hank Spieler, chief of MTMC's domestic and international rates, said the household goods shipment system isn't sophisticated enough to trace the location of household goods. However, service members can find the location of their belongings by calling the carrier.

"Since this is a totally new format and an automated system, we'll make periodic changes and enhancements," Spieler noted. "If anyone experiences



any problems with the new system, they should send a message to the e-mail address on the Web site.

"The transportation and movement of household goods and POVs is very important to service members and their families, but so is communications," he said. "By having this new site we're making communications available to everybody — the service member, civilian employees, transportation offices and the carriers."

Much of the site content is technical — references and policy for moving contractors and transportation offices. However, Spieler said, the Web site links to others where all users can get forms, information from finance and the per diem office for every branch of the

services, including the Coast Guard.

The new site has nine listings — latest updates, domestic advisory, international advisory, personal property, carrier approval, nontemporary storage, privately owned vehicles, personal property shipments information and personal property consignment instruction guide.

The 27-page "It's Your Move" pamphlet is a service member's relocation almanac of rules, checklists, instructions, allowances and more. It can be viewed and downloaded while navigating the MTMC site or directly at www.usapa.army.mil/pdf/files/p55_2.pdf.

An informative, downloadable 43-page pamphlet titled "Shipping Your POV" is available while navigating the MTMC Web site or directly at www.mtmc.army.mil/property/POV/POVPAM.PDF. The MTMC site links to the POV tracking system, but the direct jump address is www.whereismypov.com/. You have to key in your orders number, Social Security number and last name to access the tracking system.

FISC Norfolk employees attending graduate school on site

We're bombarded with opportunities that seem too good to be true, and, all too often we discover that they are, so it's rare to come across one that is truly the opportunity that we've been waiting for. Seven FISC Norfolk Detachment employees have been able to take advantage of the chance to get their masters degree by attending most of the classes during work hours at their worksite. How can you turn down that kind of offer? The Naval Postgraduate School (NPS) through the sponsorship of the Director, Acquisition Career Management is providing this wonderful opportunity.

NPS is an academic institution whose emphasis is on study and research programs relevant to the Navy's interests, as well as to the interests of other branches in the Department of Defense. The programs are designed to accommodate the unique requirements of the military. NPS offers classes leading to advanced degrees in a variety of fields. The School is located in Monterey, California, on the Pacific Ocean south of San Francisco. Nearly 1,500 students attend NPS. The student body consists of officers from the five U.S. uniformed services, officers from approximately 30 other countries and a small number of civilian employees. In addition to the resident students, NPS has recently instituted a Distance Learning Masters Degree Program in the Program Management and the Contract Management disciplines. They are currently conducting six programs that are in different stages of completion, three of which are in Program Management and three in Contract Management. At this time, there are about 90 students enrolled in these distance learning opportunities.

The Philadelphia Detachment is

sponsoring six students in the program: Ken Bullock, Leanne Hanger, Dan O'Sullivan, Paul Russial, Joe Tierney, and Clare Zebrowski. The Washington Detachment is sponsoring Carla Backus. In addition to these students, there are also 10 other students from various Navy offices in Washington, D.C. who are participating at the "sister site" along with Carla. They are getting their Masters of Science in Contract Management (MSCM). The curriculum focuses on problem-solving and decision-making within the acquisition environment utilizing case studies, teaming exercises, hands-on applications, active participation and other similar activities. Lecture and laboratory tasks require the application of critical thinking to problem-solving within actual situations. The curriculum is designed to provide civilians with the knowledge, skills and abilities to manage and lead effectively in hardware systems buying offices, field contracting offices, contract administration offices and contracting policy offices.

This program lasts for 9 quarters with the final quarter conducted in residence at Monterey. The other quarters are conducted on-site, primarily during work hours, using VTC capabilities to link up with the professors at NPS for instruction. NPS conducts one or two VTC courses a quarter and requires a thesis to be submitted during the final quarter.

In order to be accepted into the program the candidates had to have a bachelor's degree (grade point average 2.20 or higher); management accounting course, management principles course; DAWIA Level II Certified in contracting career field. There also had to be command sponsorship since the students would not be successful with-

out the support of their command during this program. The benefits to those participating in this program, aside from earning a masters degree from a highly regarded academic institution, are the satisfaction of the DAWIA requirement for 24 semester hours of Business subjects, the achievement of a Level III contracting certification for mandatory courses, and the fulfillment of the annual requirement for 40 hrs of Continuous Learning per year.

NPS is not stopping at Philadelphia and Washington, D.C. There are other sites being considered for future programs, with the next one being planned for an October 1, 2001 start date. Keep your eyes and ears open so that when NPS comes knocking, you can answer the call prepared!

NOTE: Material for this article was taken from the NPS website. For additional information, please access the website for NPS at www.nps.navy.mil.

DoD Launches New Joint Service Ad Campaign

By *Gerry J. Gilmore*
American Forces Press Service

Since January, *People*, *Ebony*, *Time*, *Sports Illustrated* and other national magazines have been carrying colorful recruiting poster ads depicting members from different service branches with their families.

The print ads represent the first phase of DoD's new joint service advertising campaign, which seeks to reach American families who may influence their children to join one of the armed services, said Anita R. Lancaster, assistant director for programs at the Defense Manpower Data Center in Rosslyn, Va.

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She said the new recruiting campaign is based on data from a 1999 survey that reviewed DoD's advertising and market research programs under former Defense Secretary William S. Cohen. She said DoD has used joint service recruiting ad campaigns since the start of the all-volunteer military in 1973.

"We've used joint ad programs for efficiencies. If you want to buy a high school student mailing list, you only want to do that once," Lancaster said. "We also have joint ad programs in the private sector and within the government to form a corporate umbrella over (individual) brand advertising."

Corporations like to have a general image, she said, adding that DoD's corporate message years ago was "Army,

Navy, Air Force, Marines: It's A Great Place to Start."

The first phase of the ad campaign uses a separate color poster for each of the five military services — featuring models depicting service members and their families, Lancaster said. In July or August, she added, new posters will feature real soldiers performing their jobs.

The posters display a Web site, todaymilitary.com, which parents can use to access more information about military jobs and careers for their children, to include opportunities in the reserve components.



TRICARE works hard to beef up customer service

By Sgt. 1st Class Kathleen T. Rhem, USA
American Forces Press Service

In December 1999, TRICARE was facing 30,535 claims still unpaid after 60 days. By March 2001, the grand total rode at four — a 99.99 percent drop.

"Our feedback from senior line and enlisted leadership is that the field is reporting far, far fewer problems with TRICARE," said Air Force Col. Frank Cumberland. "Military community town hall meetings used to be all about TRICARE, but now people are more concerned with other quality of life issues. TRICARE is seen as a program that people like — especially as they have more experience using it."

Cumberland is director of communications and customer service for the TRICARE Management Activity here. He said improvements in claims processing is just one example of TRICARE's commitment to customer service.

"We try to benchmark what we're doing on the customer service side with what's going on in industry," Cumberland said. Compared with civilian health maintenance organization statistics, TRICARE fares well.

The American Medical Association News reported in the Nov. 6, 2000, issue that "38 percent of physician practices reported that it takes, on average, more than 45 days

to receive payment" on a claim. The same publication had reported in March 2000 that uncontested claims took insurers an average of 69 days to pay.

TRICARE's average turnaround now is 12 days, Cumberland said.

The kick-off of the TRICARE Senior Pharmacy Program April 1 was "maybe the biggest test ever from a customer-service standpoint," he said. The program added 1.5 million new beneficiaries to the TRICARE system overnight and, by all accounts, went off without a hitch.

The start of the new program was also a huge communications success, Cumberland said. "The communications staff had to work hard ahead of time so people knew what to do on the day the program began," he said.

Officials hope recent improvements to the TRICARE benefit, such as TRICARE for Life, the Senior Pharmacy Program, TRICARE Prime Remote for Family Members and elimination of co-payments for active-duty family members, will have a positive impact on retention as well.

"As individuals sit around the kitchen table and debate the pros and cons of going or staying in the military, we want them to factor TRICARE in," Cumberland said. "The changes that have happened in the past year are as significant a benefit enhancement as anything I have ever seen in the military."

Important—Data Sheet Announcement

by *Sid Etherington*
FISC Executive Director

As many of you are aware we will be implementing the NE regional Household Goods MEO on 1 October. In addition to that we will be implementing a new organization in the Ocean Terminal division in order to accommodate FY02 permanent changes in workload. These organizational changes will be accomplished through the RIF process which we will be executing over the next several months. We have been through this process be-

fore and the first step is to request from the HRSE-E data sheets for the grades affected. Shortly, these data sheets will be coming out. As you recall this the opportunity for employees to verify and modify if necessary a few vital data elements in their file, appraisals, education, training, veterans preference, etc. This will be another large effort because the grades affected are for **FISC Hampton Roads**, all GS-10 and below (353 employees), all WS-11 and below (19 employees), all WL-10 and below (14 employees) and all WG-12 and below (197 employees). For **FISC**

Philadelphia it is all GS-08 and below (24 employees) and all WG-08 and below (3 employees). These numbers should be very close to the actual numbers, I quote them so you will realize that this affects quite a few people. We are also in the process of requesting SIP/VERA authority and when received I will notify each of you as to the grade/series of the offerings and the timeline, - but that too will be coming along shortly since the goal is to stand up both these new organizations on 1 October. If you have any questions please let me know, I will keep you informed.

Hurricane season is here - know the conditions

The six-month hurricane season opened June 1 and will continue thru November 30 with forecasters predicting a slightly busier than normal season. Hurricanes and tropical cyclones pose a serious threat to personnel, ships and installations.

There are five hurricane/tropical cyclone categories and conditions. The following is a breakdown of each:

- Category 1 –Winds of 64 to 82 knots – storm surge 4 –5 feet above normal.
- Category 2 –Winds of 83 to 95 knots – storm surge 6 – 8 feet above normal.
- Category 3 –Winds of 96 to 113 knots – storm surge 9 – 12 feet above normal.
- Category 4 –Winds of 114 to 135 knots – storm surge 13 – 18 feet above normal.
- Category 5 –Winds above 135 knots – storm surge more than 18 feet above normal.
- Tropical Cyclone Condition V –Sustained winds of 35 knots or greater are possible within 96 hours.
- Tropical Cyclone Condition IV –Sustained winds

of 35 knots or greater are possible within 72 hours.

- Tropical Cyclone Condition III –Destructive winds associated with a tropical system are possible within 48 hours.

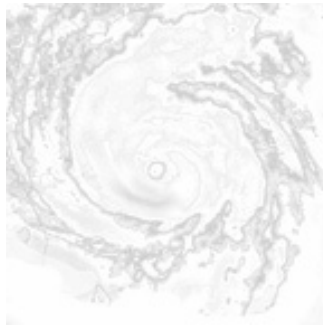
- Tropical Cyclone Condition II –Destructive winds associated with a tropical system are anticipated within 24 hours.

- Tropical Cyclone Condition I –Destructive winds associated with a tropical system are anticipated within 12 hours.

Weather advisories are issued periodically by the Naval Atlantic Meteorology and Oceanography Center Norfolk. Commander, Navy Region, Mid Atlantic (COMNAVREG MIDLANT), sets conditions when advisories indicate a possible threat to naval facilities. Once COMNAVREG MIDLANT sets Condition II, the commanding officers of

FISC and DDNV have discretionary authority to suspend operations and release non-essential (BRAVO) personnel.

Now is the time to prepare for hurricane/tropical cyclone conditions. Hurricane preparation information will be provided in the next edition of the Supply Chest.



This Day in Naval History

June 15 - 1963 - Launching of combat store ship, Mars (AFS-1), first of new class of underway replenishment ships



eBusiness Corner

Refining the mission and vision of the ePMO

The last eight weeks have proven to be a rewarding challenge for the FISC Norfolk eBusiness Team. Consultants from American Management Systems (AMS) assisted in the development, and refining the mission and vision of the eBusiness Program Management Office (ePMO), and established a formidable program to manage eBusiness projects.

The ePMO's mission is to work in partnership with FISC departments, detachments, customers, and other stakeholders to facilitate the collective success of the eBusiness projects. Its vision is to be a recognized leader and innovator in program management and eBusiness practices, providing technological solutions and world-class support to our customers.

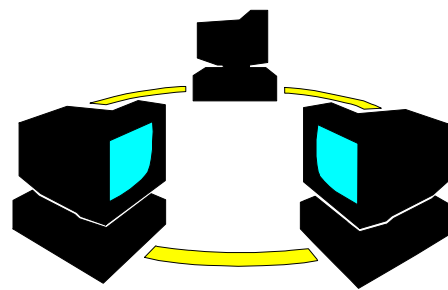
During weekly workshops conducted at FISC Norfolk the ePMO team identified the functions, and the roles and responsibilities of the ePMO and its staff which will be required to effectively run an eBusiness program. They developed templates, processes, and tools for managers to track eBusiness project tasks, and collect and analyze metric data for status reporting at both Command and Headquarters levels. They developed tools to mathematically prioritize

eBusiness initiatives, and a process to assist project managers in identifying risks, and mitigating risks.

The creation of an eBusiness program in today's fast changing business environment is inextricably linked to the management of change. In addition, the team outlined a strategy to assist in building acceptance, communicating the functions and tools, and understanding Change Management. Ebusiness initiatives will introduce varying degrees of change for FISC Norfolk's processes, technologies, and organization. As an information broker, the ePMO office will take the lead in educating and training FISC Norfolk's workforce on eBusiness.

The past eight weeks were where both productive and educational. The ePMO team is looking forward to their newly defined role in serving FISC Norfolk stakeholders, and tackling the many challenges that lie ahead.

For more information on what the ePMO team can do to assist you please contact them on the web via email at ebusiness_office@nor.fisc.navy.mil, or call (757) 443-1843/1874. DSN 646-1843/1874.



Don't Miss The FISC/DDNV Multicultural Picnic

This year's FISC/DDNV Multicultural Picnic is right around the corner. Thursday, June 14, 11:30-4:30, at Seal Park, Naval Amphibious Base Little Creek is where it all will happen.

The picnic is open to all FISC and DDNV employees and contractors. Bus transportation will be provided from FISC, so you won't have to worry about the drive or parking at Little Creek.

The theme of this year's picnic is Who are you? A journey from shore to shore. There will be entertainment and exhibits representing a variety of cultures, including Hispanic, African-American, Native American and Asian-Pacific.

Other entertainment will be featured

as well, including a dunk tank. For just \$2.00, you can take your three best shots at your favorite target.

There will also be giveaways galore, featuring two 19-inch color televisions, a home entertainment mini-music system, Kings Dominion tickets, and many more.

Tickets cost just \$5.00 each, including three chances at the giveaways. You can purchase additional chances at three for a dollar. Tickets are available in the cafeteria mall area from 11:30-1:30. You may also purchase tickets from Multicultural Committee members.

The menu will include fried chicken, BBQ ribs, lumpia, pancit, hot dogs, hamburgers and all the trimmings.



Rumsfeld Review Takes Advantage of Unique Moment in History

By Jim Garamone
American Forces Press Service

The United States must take advantage of this moment in history to examine the state of the world and to review its defenses, said Defense Secretary Donald H. Rumsfeld.

Rumsfeld, during an interview with American Forces Information Service, said the strategic review he is conducting has no preconceived notions and that any new strategy will be based on facts.

Rumsfeld said the review may or may not change the National Security Strategy of the United States. Last amended in 1995, the document is the blueprint for defending America and American interests.

“When (President Bush) said he wanted a review he didn’t say he wanted a new strategy,” Rumsfeld said. “He said he wanted a review, and that’s what’s happening. We have been engaged with the military and civilian side in reviewing ... the nature of the world, our circumstance in that world and the kinds of capabilities that we’re going to need. Whether that will result in a new strategy or not depends on what comes out of that process.”

He said any changes to the National Security Strategy would have an enormous impact and therefore would have to be carefully considered and done in conjunction with many government agencies and the Congress. For the past decade, for instance, the basis for the U.S. military’s size is a requirement to be able to fight and win two nearly simultaneous major regional conflicts.

“An awful lot has changed in the intervening period,” Rumsfeld said. “Will we change that? I don’t know. We’re looking at those kinds of things now. It will be thought through very carefully and become part of the Quadrennial Defense Review. It would go through extensive



interaction with Congress.”

Rumsfeld sees some correlation between the turn of the 20th century and today. Those in power at the turn of the 20th century thought they had seen the end of war. They said the world was too interconnected, too liberal, too pacifist to contemplate war.

“Those who were complacent at the turn of the 20th century were wrong,” he said. “They weren’t wrong a little, they were wrong a lot, and millions of people died.

“When you get up in the morning in a country that’s at peace and you’re able to walk out the door and not have to look to the left or look to the right and see if someone’s going to machine gun you or throw a grenade, you get used to that. You begin to feel that’s the nature of things that’s the way it’s going to be, and we can relax and we can enjoy ourselves and not be concerned about threats to our freedom or threats to our lives.”

But that would be a mistake, he said, because history demands constant vigilance. “But there is a difference today,” Rumsfeld said. “The difference is the weapons are vastly more powerful, more deadly and more lethal. The reach of those weapons is vastly greater.”

At the beginning of the 20th century, people worried about neighboring countries. With the reach of modern weapons, all people should be worried, he said.

“Therefore, the penalty for being wrong is enormous,” Rumsfeld said. “What we need to do as a country is recognize that and to recognize the difficulty of seeing the future.”

He said that when Vice President Dick Cheney went through his confirmation hearings to be defense secretary in 1989, “not a single senator asked him about Iraq. The word never came up. And a year later, we’re at war with Iraq in the Persian Gulf.

“It made me wonder what name of a country or what word for a military capability wasn’t mentioned during my confirmation hearings four months ago that within a year could come up and dominate our lives.

“(This is) the kind of thing that has happened every five- or 10-year period in my lifetime,” he said. “The Shah of Iran was the regional power that we were helping and supporting and working closely with (in the 1970s). A year later, the Ayatollah was there and (Iran) was the center of anti-Western, anti-American hostility in the world.”

These violent swings are breathtaking, he said, but, “If you think about it, the United States of America, for a very modest amount of money — something like 3 or 3.5 percent of our gross national product — can have an insurance policy (the military) that will enable our country to live in a peaceful and stable world.

“If we fail to provide that margin of safety, if we say, ‘Well, we don’t want to spend 3.5 percent or 3.2 percent (on the military), we want to spend 2.5 percent of our gross national product,’ and we’re wrong, the penalty is just enormous.

“The cost in human life to be wrong, the cost in hundreds of billions of dollars to be wrong — that’s not a mistake we want to make.”

Navy Launches New Navy Cash System



For U.S. Navy sailors and Marines, managing personal finances will now be smooth sailing thanks to Navy Cash, a new financial system introduced by the Naval Supply Systems Command (NAVSUP) and developed by The Chase Manhattan Bank.

The new system enables sailors and Marines to buy virtually anything they need on or off ship without carrying cash and to access checking and savings accounts at ATMs around the world.

The Navy Cash card uses a computer chip to store value for purchases at sea (e-purse) and a magnetic strip for debit purchases and ATM account access. Sailors and Marines can use the e-purse feature to buy items at point-of-sale terminals in the on-board store, post office, morale-welfare and recreation wardrooms and other retail locations, including vending and game machines - without the need to carry cash. The debit feature can be used to withdraw cash at more than 529,000 ATMs or to make purchases wherever MasterCard is accepted.

Navy Cash also provides electronic access to personal checking and savings accounts ashore, regardless of where banks or credit unions are located. Sailors and Marines can transfer funds to and from their Navy Cash accounts, e-purse and personal bank accounts as needed and can have pay deposited directly into these accounts. Navy Cash provides these financial services to sailors, 24 hours a day, 7 days a week.

The Navy Cash system is currently being piloted with 170 crewmembers of the USS RENTZ.

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focused organization, dedicated to providing their customers excellent products and services. This is NAVSUP's goal. We will very soon be introduced to our common logo and value proposition. Along with the logo and value proposition, we will create a new style guide, communication plan and performance metrics to ensure we have "gotten it right."

This Single Enterprise approach will strengthen our ability to focus on our main thing, - providing Navy, Marine Corps, and allied forces quality supplies

and services. It will provide the mechanism for the Navy Supply Team to more effectively and efficiently provide these products and services. So the next time you see the Nike logo the "swoosh" and their value proposition, "Just Do It," just think, soon we will have our NAVSUP logo and slogan that will identify and unify the Navy Supply Team as the customer's choice for value products and services. The suspense is killing me, but we should know the results of the research in August, so the wait will soon be over and we begin to live and wear it proudly.

NAVSUP wins Stinson Award

*By Gina R. Napoli
Civilian Workforce Planning Office*

Congratulations to NAVSUP for winning this year's Department of Navy (DoN) Nathaniel Stinson Award for Equal Employment Opportunity!

NAVSUP has demonstrated exceptional commitment in creating and supporting EEO goals and objectives. This has furthered the cause of diversity throughout the NAVSUP claimancy.

CWPO boasts having on its staff NAVSUP's Deputy EEO Officer, Crystal Kerns. The CWPO actively supports EEO efforts, constantly pursuing strategies that serve to heighten workplace diversity and to mirror the workforce of the next generation.

Currently, EEO is focusing on recruiting Hispanics in NAVSUP. Hispanics are underrepresented in the DoN workforce. Kerns has been facilitating this mission by building relationships with major Hispanic groups at the national, regional, state, and local levels. Groups include the

PA Governor's Council on Latino Affairs, a regional EEO Council, DoN Advisory Council on Hispanic Employment (ACHE), NAVSUP's Ad Hoc Hispanic Committee, as well as other Hispanic organizations. Kerns also helped to establish a local IMAGE Chapter in Mechanicsburg. National IMAGE, Inc. is a national Hispanic organization concerned with employment, education, and civil rights.

Additionally, Kerns recommended strategies to address the under-representation of Hispanics in the NAVSUP claimancy. The NAVSUP ED approved the 12 strategies, along with a follow-up and reporting system to ensure activities are incorporating them.

"This Award would not have been possible without the commitment of Admiral Lippert and Mr. Glasco. They truly understand the need for diversity in our workforce, both now and in the future. NAVSUP must have a diverse workforce to be the employer of choice."



Cmdr. Stuart S. Jones receives his new shoulder boards at his recent promotion ceremony. Attaching his new boards were his mother Janice (left) and his wife Cheryl (right). Cmdr. Jones is the Regional Supply Officer for Naval Station Norfolk.



Cmdr. Stuart S. Jones reaffirms his oath of appointment on the occasion of his promotion to his present rank. The oath was administered by his father, retired Capt. Keith "Casey" Jones. Cmdr. Jones is the Regional Supply Officer for Naval Station Norfolk.



Cmdr. Nick Mato, former FISC PWC Liaison Officer, receives the Meritorious Service Medal from FISC Commanding Officer Capt. Bill Kowba.



Cmdr. R. L. Wilson, Regional Supply Officer, Naval Air Station Oceana, receives the Meritorious Service Medal from FISC Executive Officer Capt. Bob Howard.

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fuelie staffs of RSO Oceana, FISC Norfolk, and our partner Trajen Corporation. Your superb teamwork and drive to excel have brought great credit to yourselves and the people you lead. This is a tremendous honor for you and our organizations. Savor the moment. You have truly earned it. On behalf of your teammates throughout the CNRMA Supply/Logistics Program and FISC Norfolk, let me congratulate you for winning the API award."

The Craney Island Fuel Depot, as seen from the air in a recent photo. The Craney Island Fuel Terminal won the 2001 American Petroleum Institute's Award for Excellence.

